



Sound Advice and Caring Service since 1996

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Dear Friend:

We are in the process of updating our records and reconnecting with patients we haven't seen in some time. May we suggest a quick review of **"10 Ways to Recognize Hearing Loss."**

Do you have a problem hearing over the telephone?

**Yes No**

Do you have trouble following the conversation when two or more people are talking at the same time?

**Yes No**

Do people complain that you turn the TV volume up too high?

**Yes No**

Do you strain to understand conversation?

**Yes No**

Do you have trouble hearing in a noisy background?

**Yes No**

Do you find yourself asking people to repeat themselves?

**Yes No**

Do many people you talk to seem to mumble (or not speak clearly)?

**Yes No**

Do you misunderstand what others are saying and respond inappropriately?

**Yes No**

Do people get annoyed because you misunderstand what they say?

**Yes No**

Do you have trouble understanding the speech of women and children?

**Yes No**

If you answer YES to any of these questions, it may be helpful to have your hearing evaluated. We would love to offer you a FREE SCREENING. Please call us to today to schedule your appointment.

**What our patients are saying . . .**

**Very friendly people, good service and they didn't push me into getting my aids. I am so glad I took that step forward. Thank you. - G.D.**

**I was really impressed with the professionalism all you ladies show for your customers — making everyone feel special and taking the time to listen and explain in detail. The goodie bag was great. Keep up the good work. I will recommend you to anyone. - (wife of ) F.T.**

**There are not enough words to explain how they treat me. They were wonderful, kind and most important they were patient with me. They were also concerned with my comfort. - A.C.**

**This was a very positive experience. I began wearing hearing aids in 1965 and now feel these aids are the best ever. - L.S.**